

Improve Reimbursements and Patient Satisfaction.



Better Reimbursement Processes for Better Decisions, Sooner

Radiology practices face increasing pressure on the bottom line and obtaining optimal reimbursement is critical to financial success. With patients carrying more of a financial burden for their care, they expect price transparency in scheduling their care. Further, effective January 1, 2022, the No Surprise Act (NSA) went into effect shielding patients from unexpected bills and requiring a good faith estimate of cost of services provided to uninsured and self-pay patients in advance of a patient's appointment. Having a solution that provides radiology practices with the tools to meet these requirements is essential. Konica Minolta's Exa® RIS Software delivers a solution with insurance eligibility and payment estimation seamlessly integrated into the patient experience.

Better Bottom Line. Better Patient Satisfaction.

Konica Minolta has partnered with ImagineSoftware to provide patients with insurance eligibility and estimated out-of-pocket costs during appointment scheduling, providing patients with upfront price transparency. This increases the likelihood of full reimbursement for radiology procedures. The benefits include:

- Eliminating inefficient, time-consuming and often manual tasks that may be error-prone
- Reducing eligibility denials, increasing reimbursement payments and delivering up-to-date price transparency so patients can make better-informed decisions
- Providing accurate patient responsibility estimates based on practice negotiated rates with national and regional payers, meeting NSA requirements
- Decreasing the need for collections, improving billing performance and freeing up resources to realize more productivity and profitability
- Improving the patient experience through eligibility and payment education while reducing surprise billing with a higher likelihood of patients returning

Insurance Eligibility and Patient Payment Estimation Features

Exa RIS provides unmatched workflow efficiency through a real-time eligibility and payment estimation solution integrated into the patient scheduling process. No separate workstation or portal required.

- Healthcare insurance coverage information
- Patient responsibility, including co-insurance, co-pay, deductible, maximum balance due and maximum out-of-pocket
- Multiple opportunities to review and update information with the patient throughout the patient workflow, including scheduling a new appointment, updating an appointment closer to the procedure date and during patient arrival
- View patient estimated balance by procedure and combination of procedures

Eligibility / Estimation: Niewind, Danielle E (GN021000) 03/03/1992, F, 30Y

Eligibility Status ✔ Benefits Date 09/27/2022

ELIGIBILITY ESTIMATION

RECHECK ELIGIBILITY PRINT

Plan Details

Commercial - Health Benefit Plan Coverage - Plan Name: OPTIONS PPO Vision (Optometry), Mental Health, Urgent Care, Medical Care, Chiropractic, Hospital, Hospital - Inpatient, Hospital - Outpatient, Emergency Services, Professional (Physician) Visit - Office - In-Plan-Network and Out-Of-Plan-Network benefits are the same

Co-Insurance

Individual - Hospital - Inpatient - Visit 20%
In-Plan-Network and Out-Of-Plan-Network benefits are the same

Individual - Chiropractic - Visit
In-Plan-Network and Out-Of-Plan-Network benefits are the same

Individual - Hospital - Outpatient, Emergency Services, Urgent Care
Benefits identified are considered Out-Of-Plan-Network

Individual - Professional (Physician) Visit - Office, Hospital - Outpatient
Benefits identified are considered In-Plan-Network

Co-Pay

Individual - Urgent Care, Hospital - Inpatient, Emergency Services
In-Plan-Network and Out-Of-Plan-Network benefits are the same

Individual - Hospital - Outpatient, Professional (Physician) Visit
Benefits identified are considered Out-Of-Plan-Network

Individual - Professional (Physician) Visit - Office, MRI/CAT Scan
Benefits identified are considered In-Plan-Network

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Patient	Visit	Insurance
Patient Name: Niewind, Danielle E	Procedures: 76000, 74176	Provider Name: AETNA HEALTH PLAN
Home Phone: (098)765-4321	Date of Service: 09/27/2022	Address: PO BOX 25519, RICHMOND, VA 23260
Mobile Phone: (123)456-7890	Referring Physician: Doctor, Germaine	Policy Number: 1234
		Subscriber Name: Niewind, Danielle E
		Subscriber DOB: 03/03/1992

Eligibility Status ✔ Benefits Date 09/27/2022

ELIGIBILITY ESTIMATION

RE-ESTIMATE LETTER PRINT

Estimated Patient Balance: \$332.73

The balance above is the estimated amount to be collected from the patient including the deductible, copay and coinsurance amounts for the selected procedures:

- Fluoroscopy - CPT 76000
- CT Abdomen and Pelvis without Contrast - CPT 74176

To view an estimate for a specific procedure or a different combination of procedures, change selected studies above and click UPDATE SELECTED.

Co-Insurance	\$20.00
Co-Pay	\$25.00
Deductible / Max	\$325.00 / \$500.00
Max Balance Due	\$0.00
Max Out-of-Pocket	\$750.00

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