

Managed IT Services

Peace of mind with imaging IT coverage.



Konica Minolta provides a robust set of services to support the imaging IT infrastructure for customers using the Exa[®] Platform, Symmetry[™] PACS and Opal[®] RAD. Konica Minolta can fill the void customers may have in IT staffing or supplement existing IT services provided in-house or outsourced. As your business grows, it can be challenging to keep up with the evolving constraints on storage space, memory and CPU usage. And operating systems are constantly being updated. Additionally, computer systems are under constant attack from malicious intruders. Konica Minolta has the technology and the expertise to proactively manage your systems so your business will not be interrupted.

Proactive Monitoring

Konica Minolta has remote management tools to monitor server hardware that covers the CPU, disk and memory, as well as service monitoring to ensure the server is online and working properly. Also included is application performance management for monitoring and managing the performance and availability of software applications. When we receive alerts, our expert staff will resolve the issue to ensure a smooth operation of your Konica Minolta platform.

Automated Windows Patching

We provide monthly automated patching of Microsoft Windows[®] as well as other critical security patches. Patching services will be completed at a time deemed convenient for the customer.

Managed Endpoint Protection

Automated identification and protection from virus, spyware, malware and more is provided. Using an AI-based endpoint security solution, breaches are identified and blocked. Controls for safeguarding against sophisticated threats is provided. Human intervention, cloud connections, signatures, heuristics and sandboxes are not required.



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